Thank you! You continue to make it possible for Pathways to not just survive, but indeed to thrive in our fast-paced world. The entire Bay Area is pulsing with new ideas and buildings and growth.

Pathways’ niche in the healthcare world is no exception. The pace of changes initiated by the Affordable Care Act and other legislation has accelerated. I am proud to report that, with your help, Pathways has not only kept pace with those changes, but has been recognized as an innovator. In May, with our partners at El Camino Hospital, Pathways was awarded the Pilot Pioneer Award by Aging2.0 at their Global Innovation Summit. This award recognizes Pathways’ willingness to implement new innovations to improve the lives of our patients.

Their special interests were our clinical pharmacist, telemonitoring and electronic health record programs. Pathways programs directly aimed at improving patient care and comfort, and made possible by your generosity, are recognized as best-practice world-wide!

In addition to the Accomplishments you see listed below, we expanded collaborations with existing partners. The Bundled Payment Care Initiative (BPCI), implemented in partnership with El Camino Hospital, is a care program for patients with select chronic diseases to prevent re-hospitalization, reduce emergency care visits, and improve patient/caregiver independence. Again partnering with El Camino Hospital, we dedicated a new hospice suite at the ManorCare Skilled Nursing Facility in Sunnyvale. It is a dream realized after two years of hard work and planning. This specifically addresses the need for transitional hospice care between hospital and home – a need brought to us by our patient families.

Your continued support is vital. We look forward to sharing many more successes as we move forward together. Your gifts make it possible for Pathways to continue delivery of patient- and family-centered care with kindness, respect and dignity wherever our patients need us.

P.S. Please check out our website, revamped for easier use. Included is a video of the new ManorCare hospice suite, at www.pathwayshealth.org.

Accomplishments

- Opened a dedicated hospice suite at the ManorCare Skilled Nursing Facility in partnership with El Camino Hospital.
- Continued to decrease the re-hospitalization rate for Home Health patients to better than the state average and substantially below national average.
- Expanded telemonitoring services.
- Conducted an extensive organization-wide operational review to increase efficiency and improve patient satisfaction while increasing quality. Secured continued philanthropic funding for pharmacist.
- Partnered with Aging2.0, to fast-track innovations in patient homes to reduce falls and alleviate social isolation.
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We serve patients and clients in the Bay Area from our three offices.

585 N. Mary Avenue
Sunnyvale

395 Oyster Point Blvd
Suite 128
S. San Francisco

333 Hegenberger Rd
Suite 700
Oakland


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Community Care
Bereavement

5015 Individual Counseling Sessions
4008 Support Calls
300 participants at Workshops & Remembrance Events
336 Group Counseling Sessions
Kids Counseling

Philanthropic Support

Donors

2,687 Donors contributed 9,920 Gifts

How your gifts help your neighbors

Care-Oriented Technology
Pioneer use of innovative technologies to improve care

Wound and Ostomy Care
Certified nurses manage complex cases

Pathways KIDS
Serves the most vulnerable patients and their families

Dream Team
Kind, compassionate care at night and on the weekends from a special team of caregivers

Chronic Disease Management
For patients with chronic conditions such as heart failure and COPD, including specialized services of the respiratory therapist

Bereavement Services
Individual and group support for our patients’ families and community members

Uninsured and Underinsured Care
Ensures that patients receive all the care they need

Integrative Therapies
Complementary and alternative therapies to enhance comfort and quality of life

Hospital to Home Transitions Programs
Help patients smoothly make the transition from a hospital stay back home while maintaining their health goals

Telemonitoring
Remote computerized monitoring of vital signs to detect changing conditions

Palliative Care
Provides comfort care and symptom management to patients who are not yet ready for or do not choose hospice care

IV Services
Nurses with special IV training administer IV solutions and medications

44,951 Volunteer Hours is a gift to Pathways equivalent to 22 full-time employees
Leadership

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Diana Russell, RN
Kim Osborne
Susan Bukunt, RN
Bill Graham
Rev. Tom Harshman
Sangeeta Kopardekar, MD
Steven Lai, MD
Eric Pifer, MD
Nan Strauss

Private Duty
Carol Proffitt
Rev. Tom Harshman
Matt Harris
Cheryl Reinking, RN, MSN

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Satu Johal, CFO/CAO
Gayle Mattson, COO
Georgia Rock, CSO
Sandra Coolidge, RN, PHN
Karen Krueger
President of Philanthropy
Director of Development

Pathways Home Health and Hospice is a 501(c)3
not-for-profit, community based public benefit corporation.

Pathways—Care with kindness & dignity

Pathways Foundation
585 N Mary Avenue
Sunnyvale, CA 94085-2905
800.753.3071
foundation@pathwayshealth.org

Pathways Home Health and Hospice is a 501(c)3 not-for-profit, community based public benefit corporation.