Q: What is **AmazonSmile**?

A: <u>AmazonSmile</u> is a simple and automatic way for you to support your favorite charitable organization every time you shop, at no cost to you. When you shop at smile.amazon.com, you'll find the exact same low prices, vast selection, and convenient shopping experience as on Amazon.com, with the added bonus that Amazon will donate a portion of the purchase price to your favorite charitable organization. You can choose from nearly one million charities to support.

Q: How do I shop at **AmazonSmile**?

A: To shop at AmazonSmile simply go to smile.amazon.com from the web browser on your computer or mobile device. You may also want to add a bookmark to smile.amazon.com to make it even easier to return and start your shopping at AmazonSmile.

Q: Which products on **AmazonSmile** are eligible for charitable donations?

A: Tens of millions of products on AmazonSmile are eligible for donations. You will see eligible products marked "Eligible for AmazonSmile donation" on their product detail pages. Recurring Subscribe-and-Save purchases and subscription renewals are not currently eligible.

Q: Can I use my existing Amazon.com account on AmazonSmile?

A: Yes, you use the same account on Amazon.com and <u>AmazonSmile</u>. Your shopping cart, Wish List, wedding or baby registry, and other account settings are also the same.

Q: How do I select a charitable organization to support when shopping on AmazonSmile?

A: On your first visit to AmazonSmile (smile.amazon.com), you need to select a charitable organization to receive donations from eligible purchases before you begin shopping. We hope you'll choose Pathways Home Health and Hospice (that's how we're listed)—but you can choose any charity that's listed. The site will remember your selection, and then every eligible purchase you make at smile.amazon.com will result in a donation.

Q: How do I make Pathways my charity of choice?

- 1. Go to smile.amazon.com
- 2. Log in to your Amazon account (or create one—just follow the prompts)
- 3. Under Select a charity, type Pathways Home Health and Hospice into the Or pick your own charitable organization box.
- 4. Press the **Select** button.
- 5. Bookmark the page that opens (you always to shop from the smile.amazon.com site for your purchases to count for the 0.5% donation from Amazon.com).

Q: Can I change my charity?

A: Yes, you can change your charity at any time. Your <u>AmazonSmile</u> purchases after the change will count toward your newly selected charity. To change your charity, go to <u>smile.amazon.com</u> on your desktop or mobile phone browser, sign in, select Your Account, then Change your Charity.

Q: What charities can I choose from?

A: You can choose from almost one million eligible 501(c)(3) public charitable organizations. We hope you'll consider making Pathways your AmazonSmile charity—and thank you in advance if you do!

Q: What if my selected charity does not register to participate in the <u>AmazonSmile</u> program or becomes ineligible?

A: If your selected charity does not register to participate, becomes ineligible, or requests to be removed from the program, you will have a chance to select a different charity to receive the accrued donations that have not yet been disbursed to your charity. If you do not select a different charity, the accrued donations will be distributed to other organizations receiving donations.

Q: How much of my purchase does Amazon donate?

A: The AmazonSmile Foundation will donate 0.5% of the purchase price from your eligible AmazonSmile purchases. The purchase price is the amount paid for the item minus any rebates and excluding shipping & handling, gift-wrapping fees, taxes, or service charges. From time to time, Amazon.com may offer special, limited time promotions that increase the donation amount on one or more products or services or provide for additional donations to charitable organizations. Special terms and restrictions may apply. Please see the relevant promotion for complete details.

Q: Can I receive a tax deduction for amounts donated from my purchases on AmazonSmile?

A: Donations are made by the AmazonSmile Foundation and are not tax deductible by you.

Q: How can I learn more about AmazonSmile?

A: You can read the complete program details on the AmazonSmile Q&A page.